



MOYLE DISTRICT COUNCIL

Photo Cushendall Caravan Holiday Park



Photo Cushendun Caravan Holiday Park

CARAVAN HOLIDAY PARK RULES For Seasonal Lets & Over Nights Stays 2014

1. <u>SITING</u>

Caravans must be site in accordance with the instructions of the Park Warden and thereafter moved to any other site should the Warden deem it necessary.

2. MOTOR VEHICLES

Motor Vehicles must not be driven in the Park except when leaving or returning to a caravan or when moving a caravan.

Only persons with current driving licences may drive on the park.

At no time shall any vehicle in the Park, whether towing a caravan or not, be driven at speed exceeding 10mph.

All vehicles must be driven on the roadway and not over the grass areas.

No horn or similar instrument shall be sounded between 10 p.m. and 8 a.m.

Parking is restricted to a maximum of 2 cars per Pitch where there is appropriate space and no commercial vehicles allowed.

3. <u>USE OF CARAVANS</u>

No caravan may be used for sleeping more than the number for which it was designed by the makers, children under ten years of age are to be regarded as half persons for this purpose.

4. <u>ELECTRICITY</u>

Electricity supply to caravans is capped at 16amps (Cushendun Site) and 10amp (Cushendall Site) and if overloaded the supply will cut out. Reconnection can only be carried out by Park Staff and will not be considered a priority. In circumstances where a fault is detected the supply may not be reconnected until the caravan has been tested by a suitably qualified electrician and relevant certificate lodged with the Park Warden.

5. FIRES AND FIRE PRECAUTIONS

Open fires are strictly prohibited. The use of chimineas and fire pits with guards are allowed. Any barbeque must be self-contained and not be placed on grass, wood, or any other flammable surface. Those using the park are expected to acquaint themselves with the positions of the fire fighting equipment as indicated on the park plan exhibited in the Park Warden's Office. *(The Council requests that all caravans using the park should be equipped with fire extinguishers).*

6. Noise 11.00PM – 9.00AM Quiet Time

Musical instruments/singing strictly prohibited indoors or outdoors after 11.00pm. Music and television strictly prohibited outdoors after 11.00pm anyone listening to music or watching television indoors after 11.00pm must keep it to a level that cannot be heard outside.

<u>Children</u>

It is the Parents responsibility to check and ensure that if their Children are still outdoors after 11.00pm, that they are quiet and not causing annoyance to other Park users.

<u>Adults</u>

Adults that are still sitting outdoor or in an awning after 11.00pm must keep their voices low as not to cause annoyance to other Park users. Please show some respect for your neighbours right to peace and quiet and if

your neighbouring vans are occupied please move indoors and refrain from sitting in your awning or outdoors from 12 midnight.

7. <u>DOGS</u>

Dogs must be kept under proper control and on a lead at all times on the site. The Warden is authorised to ask for dogs to be removed off the Park if it is causing a nuisance to other caravaners. Dogs are not permitted in any building with the exception of guide dogs.

Owners are reminded that they must not permit their dogs to foul any area of the Caravan Park. Dog faeces must be bagged and placed in the black bin.

8. BALL GAMES

No leather balls permitted on park e.g. football, rugby, hurling etc. The use of tennis and soft plastic balls are permitted.

9. <u>BREAKAGES</u>

The breakage of any fixture or fitting in the Park must be reported to the Park Warden. The cost of the repair or replacement of any damaged property will be recoverable from the person responsible.

10. BOATS & WATER CRAFTS

All boats and water crafts must be parked in the licensees own car park space and left in a safe manner to other park users. If the boat is restricting the view of other park users the licensees will be asked to remove the boat from the park. Council take no responsible for thief or damage to the boat and other water crafts whilst on Council property.

11. CUSTODY OF GOODS

The Park Warden is forbidden to accept and must not be given, goods for safe custody, posting or despatch by carrier.

12. INAPPRORIATE LANGUAGE

This is a family park and inappropriate language e.g. foul or swear words will not be tolerated outdoors at anytime.

13. <u>SMOKING AND ALCOHOL</u>

No smoking or drinking of alcohol is not permitted in any of the buildings or communal area within the Park. Failure to adhere to this rule will trigger the misconduct procedure.

14. <u>MISCONDUCT PROCEDURE</u>

If any of the caravan rules are broken by the Licensee (or a third Party using the Caravan). The misconduct procedure will be enforced;

- 1. The Caravan/tent Owner will be given a verbal warning.
- 2. Should you fail to comply a second verbal warning will be given.
- 3. Should the problem persist you will be requested to remove your caravan/tent immediately from the park no refund will be given.
- 4. Any future bookings will automatically be cancelled and a refund will be given in accordance with the refund procedure.

5. If you have been removed from the park for misconduct you will be excluded from all Moyle District Council Caravan Parks for 2 years.

15. **INTERPRETATION**

The Park Warden's interpretation of the Rules must at all times be accepted and the Warden's requirements as to matters affecting the interest and comfort of Park users must be observed.

16. <u>COMPLAINTS PROCEDURE</u>

If a licensee has a complaint, the normal Council complaints procedure shall apply. A copy of this is available from the Council offices and on the Council's website - www.moyle-council.org.

17. OFFICE OPENING HOURS AND CONTACT NUMBERS

Monday – Sunday 9.00pm – 1.00pm 5.00pm – 8.00pm (Staff is available at the above times either in the office or around the Park)

Cushendun Caravan Holiday Park		Cushendall Caravan Holiday Park	
14 Glendun Road		62 Coast Road	
Cushendun		Cushendall	
BT44 OPX		BT44 0QW	
Warden:	Mrs Amanda McElroy	Warden:	Mr Karl Windle
Tele:	028 217 612 54	Tele:	028 217 71699
Mobile:	079 0876 8751	Mobile:	075 2566 7672
email: cushenduncp@moyle-council.org		email: cushendallcp@moyle-council.org	

All enquires to be made via the office at the above times. Only emergency will be dealt with outside office hours.

Incase of emergencies call at the office any time or on the above mobile 24hours a day.

Please respect the privacy of the Warden and their family by only making enquires at the office.

Paul Caldwell Head of Technical Services Unit

(Updated February 2014)